

Damaged Stone

Question

What action should I take if my shipment arrived damaged?



Answer

Your material is guaranteed to arrive absolutely undamaged at your jobsite. If anything is damaged, we will replace and reship it to you free of charge and with all possible speed. If a stone does not match the approved shop drawing specifications, our company will replace it, immediately and free of charge. Our motto is, "Take care of yesterday's business first". Any replacement parts are given the highest priority in production. We'll make it right.

Call us with any questions, let us help you solve problems.

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