

Basic Installation Guide

It is important to be sure clients understand that the parts are heavy and they may need two men to lift some of the pieces. The edges are fragile. Extra precautions should be taken not to rest weight on them.

We suggest that clients instruct their mason to wrap the stone in plastic or paper before installing, in addition to taping the joints with painter's blue tape. Usually this should involve laying out all the pieces of the fireplace.

By wrapping the stone, it eliminates mortar splashes, which can be very difficult to clean off the stone.

This should be mixed two parts sand to one part white mortar mix to use for pointing the joints. Stone Magic supplies a bucket of sand with every fireplace mantel, and two with every full height mantel for making mortar. By using this formula for the mixture, it ensures that the joints will match the stone, because they both are made of the same base product.

If the damage occurred to the piece during shipping by our carrier, we are happy to replace the piece free of charge.

However, if the damage was caused during installation, the piece can be remade for a reduced price.

While installation can be intimidating to some, having a good mason can minimize problems.

Installation instructions are included aimed primarily at finishing. The mason may install with their favorite method. Encourage your client to consult their mason.